

FIS DDA RECOVERY SERVICES



DOES YOUR CURRENT DDA RECOVERY SERVICE . . .

- Return a significant net-back?
- Provide consequences for non-payment?
- Make reporting collections easy?
- Specialize in DDA loss recovery?

IMPROVE YOUR COLLECTIONS PROFITABILITY

A profitable, start-to-finish collections solution for DDA charge-offs is now at your fingertips.

Experience the security and expertise of DDA recovery services from Fidelity National Information Services (FIS). We help financial services companies to effectively recover DDA losses.



FIS is your one-stop shop for reporting account closures and initiating a collection. The full range of FIS DDA Recovery Services is focused on generating a higher net-back for your organization, meaning more dollars are recovered.

RECOVERY IS JUST A CLICK AWAY

To request collections on charged-off DDAs, just click the “yes” box on the data contribution screen online. Collections may also be submitted via batch processing.

REPORTS TO NATIONAL DATABASES

FIS DDA Recovery Services reports debtor information to the FIS DebitBureau® and Certegy Check Services networks, limiting a debtor’s ability to open new DDAs or use existing DDAs for payment at retail locations.

EXCLUSIVE DDA RECOVERY

FIS is one of the few collections-service organizations in the country that specializes in DDA collections. Where other collections agencies have limited experience recovering DDA debts, we are successful because our services are supported by years of experience in collecting DDA charge offs.

HAVE CONFIDENCE IN OUR BALANCE BETWEEN SUCCESSFUL DDA RECOVERY AND EXCEPTIONAL SERVICE

Bottom-line results

FIS DDA Recovery Services recovers more dollars and increases your bottom line by leveraging the FIS DebitBureau® and Certegy Check Services networks. FIS is the leading new account verification and risk management service in the U.S., serving more than 100,000 financial services locations. Certegy Check Services is the nation's most widely accessed check verification network, serving more than 300,000 retail locations. Closed-for-cause reports and debt repayment remain in both databases – an effective incentive that improves your collections and profitability.

Industry knowledge and expertise

Because FIS specializes in DDA recovery, we understand that not all customers, or DDA debts, are the same. Our recovery professionals are dedicated to providing quality service on your behalf at every stage of the process. We work with your customers in a diligent and respectful manner so you will receive the money you are owed, without jeopardizing customer satisfaction.

Proven partner

FIS DDA Recovery Services complement the entire suite of FIS' products and services. Whether you have a relationship with us through FIS DebitBureau®, or any of the other FIS product offerings, you already know and trust us as a proven partner – so why not depend on us for your DDA recovery, too?

DATA STEWARDSHIP

FIS respects the confidentiality of the data our customers forward us. In fact, FIS takes extraordinary measures to be a responsible data steward, including:

- Developing industrywide privacy standards
- Maintaining strict information policies and practices, including full compliance with the Fair Debt Collection Practices Act (FDCPA) and Fair Credit Reporting Act (FCRA)
- Creating an internal information-practices council and system to oversee appropriate data usage

FULL-SERVICE COLLECTIONS

A comprehensive approach of combining letters and telephone requests, full-service recovery from FIS delivers the highest net-back. Recovery efforts begin as soon as the debt is reported. We also:

- Locate, contact and negotiate payment from debtors
- Report debtor information to FIS DebitBureau® and Certegy Check Services
- Receive, process and deposit payments
- Deliver monthly payment and activity statements
- Manage accounts across champion/challenger strategies to maximize liquidation

COMPLIANCE

FIS' membership in ACA International – the Association of Credit and Collection Professionals – allows us to keep abreast of compliance-related issues, including FDCPA, FCRA and the Gramm-Leach-Bliley Act, that impact our business daily. In addition, our collection team is ISO27001- compliant and is COPC-certified.



**FIDELITY NATIONAL
INFORMATION SERVICES**

601 Riverside Ave.
Jacksonville, FL 32204
888.933.8637
www.fidelityinfoservices.com

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