



**FIDELITY NATIONAL
INFORMATION SERVICES**

E-mail

fnfis.marketing@fnis.com

Phone

888.323.0310

Web

www.fidelityinfoservices.com



» Total Project Management

Effectively Managing Projects to Maximize Success

Has your organization ever missed deadlines, exceeded budgets, lacked consistent procedures or reporting, or experienced an undue number of project failures? If the answer to any of these questions is yes, Fidelity National Information Services (FIS) offers project management services to set your organization back on track.

FIS' Total Project Management (Total PM) team provides advanced project management methodology, skills and quality tools and techniques to meet clients' needs and expectations within budget and time constraints. Whether organizations need assistance managing large projects or leveraging best practices to build an internal project management office, FIS is equipped to make such projects a success.

Breadth of Service to Meet Client Needs

FIS' comprehensive array of services can be broadly categorized into two key areas: service delivery/support and consulting. Because each company's project management needs are unique, FIS offers clients the flexibility to select only those services that are really needed.

Service Delivery and Support

FIS' delivery and support services provide resources disciplined in project management processes, methodologies and support tools to manage or augment clients' project efforts. Resources available include:

- Project Management Institute (PMI) Certified Project Management Professionals
 - Program managers
 - Senior project managers/project managers
- Project Management Office (PMO) Project Support Personnel
 - Assistant project managers
 - Project analysts
 - Project management tools subject matter experts

All project managers are trained on FIS' Total PM methodology and tools, and many have achieved or are working toward PMI certification.



FIDELITY NATIONAL
INFORMATION SERVICES



Project Management Consulting

Total PM Consulting provides highly qualified professionals who can provide short and long-term project consulting for all aspects of project management. FIS consultants focus on key project areas and provide services such as:

- PMO/project office setup
- Project Management Maturity Assessments
- Mentoring services for project managers and teams
- Tools selection assistance and implementation
- Project tracking and reviews
- Project portfolio analysis
- Project risk assessment
- Metric and reporting assistance
- Customized training on all aspects of project management

Experience Clients Can Trust

With more than 40 years of experience delivering information technology solutions to the financial and mortgage industries, FIS has honed its project management processes and has experience clients can trust. Consider the following:

- FIS has extensive expertise with large scale project management, including the successful management of more than 10,000 application conversions for clients.
- FIS has invested more than 15 years in the development and maintenance of its Total PM proprietary methodology.
- FIS recognizes the value of certified project management professionals and endorses employee certification.

Our Methodology: Total PM

Total PM is FIS' proprietary, integrated, web-enabled project management discipline. It comprises a methodology and tool set designed to align with project management triple constraint to complete projects on time, within budget and according to specifications. Total PM is aligned with PMI's Project Management Body of Knowledge (PMBOK) and is tailored to incorporate the following FIS best practices:

- Three levels of project organization: project initiating and planning, project executing and controlling, and project closure, with associated activity and task descriptions
- In-depth documentation, including concepts, guidelines and procedures, as well as products or deliverable templates
- Scalability for projects of any size or type

Total PM has been tested in practice and has successfully provided a comprehensive, flexible and practical foundation for initiating, planning, executing, controlling and concluding a project. Both large and small projects can successfully apply the concepts provided in this framework.

Tangible Benefits to an Organization

FIS' Total PM team is able to provide strategic and tactical project management services that result in tangible benefits for organizations, including:

Improved Cost Effectiveness – FIS project managers leverage best practices to maximize cost effectiveness without sacrificing quality. They are responsible for maintaining a project budget and keeping it on track.

Increased Project Control – FIS project managers efficiently and accurately convey information to all parties involved in project activities. A communications plan is developed that specifies who should receive information, when the information should be reported and what methods should be used. The Total PM processes and procedures followed during the project also make it easier to make quick, educated decisions about the project. Using project management services

can also improve morale. As a third party, FIS can identify and promote discussions between opposing parties when there are widely differing viewpoints.

Reduced Project Risk – FIS project managers work to understand the risks associated with the project and either plan to avoid or mitigate the factors that can negatively affect the outcome of the project. These factors are taken into consideration when creating the project and contingency plans.

Proven Solutions. Powerful Vision

FIS has the quality processes and procedures, as well as tools and trained project managers, to help organizations realize the true value of project management. Runaway and incomplete projects can become a thing of the past. Put FIS' proven Total PM solutions and vision to work for your organization today.

