



Application Development

Systems Must Support Business Direction

If a company's information technology system's functionality does not fully support its business needs and direction, it cannot reach optimum success. Fidelity National Information Services' (FIS) application development services are designed to ensure that clients' needs are met prior to implementation and on an ongoing basis.

FIS excels in the application development of both its own and other providers' applications. FIS works with clients to customize given systems to their organizations' business requirements or help them take advantage of a system's functionality by enhancing the existing features. FIS can also build custom applications from scratch. Whatever the application development need, FIS helps clients identify, design, test and implement the right solution for their business.

Breadth of Service to Meet Client Needs

Whether Web-enabling an existing product, taking an application from concept to production or modifying the functionality of an existing system, FIS has the experience and know-how to meet business needs. With more than 40 years of experience, FIS employs experts with the skills to meet a full range of application challenges. Services include:

Complete Application Development – Provides clients with one point of contact for all application needs. FIS works with clients to understand their business requirements, create a project team, build and test the application, implement the application and manage ongoing maintenance and support.

Product Customization – Includes all modifications or additions to existing products required to support business initiatives. Examples might include modification of existing features, addition of client-specific branding or addition of new capabilities to promote flexibility. Development can be conducted to provide incremental deliveries to satisfy due dates or as part of an integrated program of updates.

Diverse Technologies to Meet Companies' Specific Needs

FIS utilizes its expertise in diverse technologies to provide business solutions that reduce costs, increase revenue and keep business objectives in the forefront. FIS staff is fluent in multiple technologies and application servers, including:

Servers:	Databases	Technology:
UNIX	Oracle	Cobol
IBM I Series	DB2	CICS
IBM Z Series/MVS	Sybase	JCL
HP	Informix	C++
SUN	Access	Java/J2EE
NT		.NET

THE FIS APPROACH

With so many options, deciding on the right technology direction for a company's applications can be challenging. That is why FIS first consults with each client regarding business goals, budget and vision. Based on this information, FIS experts impartially select the appropriate technologies and create both a functional and technical design, ensuring that all business requirements are addressed. Once approved, FIS develops and thoroughly tests the components of the application.

Following this development, applications are put through integration or assembly testing. They are then rigorously alpha tested with real data before delivery to the client for client-acceptance testing. Once production issues have been isolated and resolved, the application is deployed into production and integrated with legacy systems. If desired, FIS can manage the systems on an ongoing basis. FIS follows industry best practices to build the optimum team for each project. Throughout the process, FIS staff works with the client to understand and deliver what makes the most sense for the client's business.

WHY FIS?

Whether an organization requires relatively simple "look-and-feel" enhancements or complicated, start-to-finish development, FIS has the experience, tools and disciplined processes to meet those needs.

Full Life-Cycle Service – FIS can manage application development needs across the application's life cycle, from consultation and development to deployment, integration and ongoing support. Clients have the convenience of one point of contact and the confidence that the project will move seamlessly between phases. Clients are not left with an unusable application that has not been integrated or deployed into production.

Experience – FIS' experienced resources have the technical depth and breadth required to make each unique development project a success. FIS' developers are not trained on clients' dollars. They have been perfecting their development processes for more than 40 years.

Proven Project Management Methodology – FIS' methodology provides an integrated framework for project organization, planning and control. The benefits to clients are increased cost effectiveness of projects, increased control over project success and reduced risk of project delays.

Keeping You On Track

FIS understands that business directions change. More importantly, FIS knows how important it is that information technology applications change to support those new business directions. Why wait? FIS' dedicated team of development professionals is ready to develop custom applications and enhancements that will keep operations on track today and in the future.



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